

TECH BRIEF: ENSURE EMAIL CONTINUITY WITH SONICWALL HOSTED EMAIL SECURITY

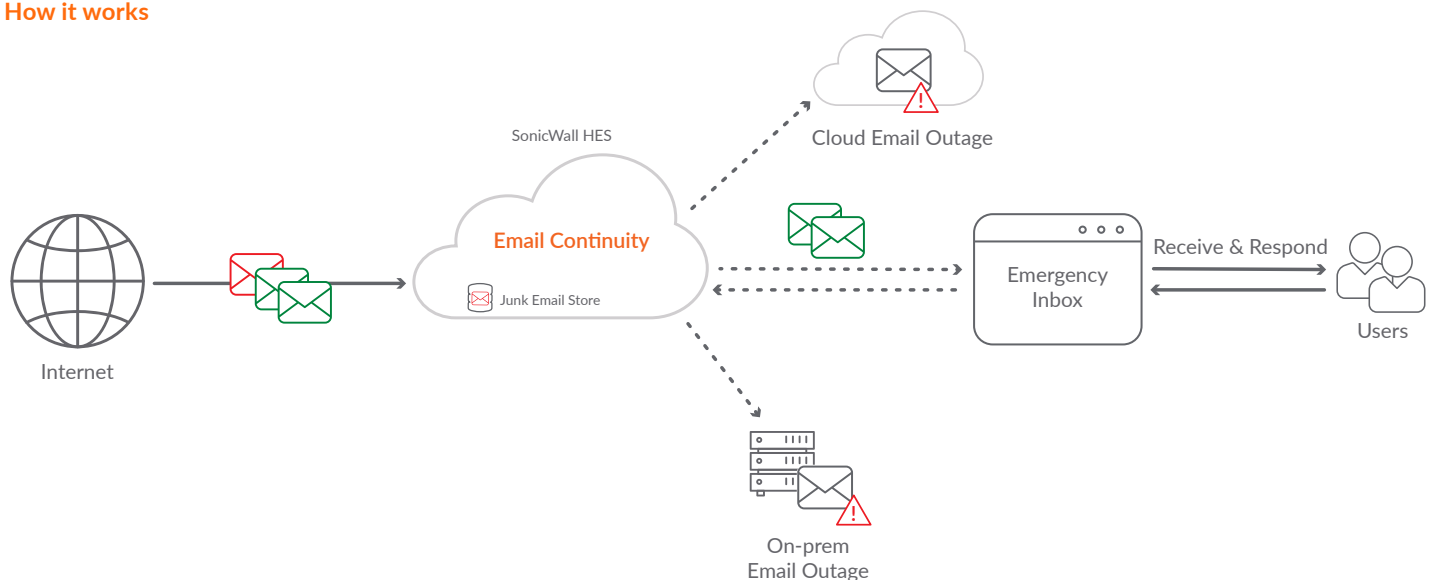
Abstract

Business are global, operate 24x7, and depend on email. Outages to email have significant impact on an organizations productivity and disrupt business. Traditional approaches to email continuity, designed to ensure high availability with on-prem email deployments, have proven costly and ineffective, and left organizations with continued outages. SMBs can rarely justify

the cost of building a highly redundant messaging infrastructure. Moving to cloud-based solutions enables organizations to lower costs and deliver better service, but outages are inevitable.

SonicWall's Hosted Email Security (HES) delivers simple, cost-effective protection against planned or unplanned downtime events, whether your email servers are on-premises, hybrid environments or in the cloud.

How it works



Email Continuity for HES is an add-on subscription for SonicWall's cloud-based email security service. This add-on subscription delivers email to end users during planned and unplanned outages of an on-premises corporate email service or a cloud provider such as Office 365. Managed from a single web console, this continuity service enables administrators to remain in control during a downtime event while maintaining all inbound and outbound security policies.

A quick one-step process sets up the automated email continuity service. Simply activate the Email continuity add-on license from your HES license management page or mysonicwall.com account. When there is an outage to your primary email exchange servers, the IT administrators are notified and users can access e-mails through the emergency inbox.

During an outage, SonicWall HES acts as the email server. Inbound email is spooled. End users can access email using a secure web-based 'Emergency Inbox' from any browser, at any time, on any device and from any location. All suspicious and junk email are

automatically quarantined to the junk email store. Only safe email is delivered to the inbox. This ensures that the corporate network remains protected.

Once the primary email server is back online, the email continuity service automatically reconnects and synchronizes all email sent or received during the outage.

Benefits of email continuity for SonicWall HES

- Provide an always-on email service with 24x7 access to current email
- Remain productive during outages with the ability to receive and respond to email from anywhere, at any time, using any web browser
- Reduce IT overhead with automated failover and failback with no additional installation or action required
- Ensure no email is lost by spooling email received during downtime for delivery
- Automatically quarantine suspicious and rejected email received during downtime

Conclusion

Businesses run on email, but unfortunately outages are inevitable. Even the most resilient of cloud services providers experience downtimes due to either scheduled maintenances or unforeseen events. The impact of email downtime is rarely justifiable, particularly for SMBs. SonicWall's cloud-based Hosted Email Security (HES) service provides email continuity to ensure that safe emails are always delivered while protecting your organization from advanced email threats, so your employees can remain productive and secure. HES also enables managed service providers (MSPs) to deliver a high quality of service to their customers, and ensure that the business is not impacted.

To learn more visit SonicWall.com/HES.

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About Us

SonicWall has been fighting the cyber-criminal industry for over 25 years, defending small, medium size businesses and enterprises worldwide. Our combination of products and partners has enabled a real-time cyber defense solution tuned to the specific needs of the more than 500,000 businesses in over 150 countries, so you can do more business with less fear.

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